

SEARS HOLDINGS CORPORATION

www.searsholdings.com/military



Sears Holdings Corporation is the nation's fourth largest broadline retailer with approximately 3,900 full-line and specialty retail stores in the United States and Canada. Sears Holdings is the leading home appliance retailer as well as a leader in tools, lawn and garden, home electronics and automotive repair and maintenance. Key proprietary brands include Kenmore, Craftsman and DieHard, and a broad apparel offering, including such well-known labels as Lands' End, Jaclyn Smith and Joe Boxer, as well as the Apostrophe and Covington brands. It also has Martha Stewart Everyday products, which are offered exclusively in the U.S. by Kmart.

We are the nation's largest provider of home services, with more than 12 million service calls made annually. Sears Holdings Corporation operates through its subsidiaries, including Sears, Roebuck and Co. and Kmart Corporation. For more information, visit Sears Holdings' Web site at <http://www.searsholdings.com>.

Home Services Opportunities for the Military

Sears Home Services is comprised of several smaller businesses which work together to deliver a seamless service experience. Together, they provide a broad range of retail-related residential and commercial services in all 50 states and Puerto Rico. Commercial and residential customers can obtain delivery, parts and repair services for all major brands of products, including home appliances, lawn and garden equipment, home electronics, floor-care products, and heating and cooling systems. Customers can also purchase service contracts, product protection agreements, and product installation services. Sample management positions that make our day-to-day processes possible are included below.

Distribution Manager: Provides support for all home delivery service and functions for the designated market area to include home deliveries from the distribution center, home deliveries from the store, and deliveries for contract sales.

Team Manager, Call Center Operations: Responsible for providing excellent customer service through development and performance management of team members by monitoring, coaching and providing feedback.

Manager of Field Service Technicians: Sears has over 10,000 service technicians nationwide, and this position is responsible for leading a group of 20-35 technicians who provide repair services in customers' homes. The Technical Manager position is a great springboard to many other exciting management positions within the area of Home Services and throughout the company.



2006 Distinguished Service Award Winner



Corporate Partner



2005 Freedom Award Winner



Corporate Partner



Top 50 Employer



Top 10 Employer